

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 9:57 AM
To: 'Blair Miller'
Subject: RE: Uber

RECEIVED

JAN 27 2015

Dear Blair Miller,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina, and we are forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Blair Miller [<mailto:tblairmiller@gmail.com>]
Sent: Saturday, January 17, 2015 10:09 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

As a concerned citizen, please reconsider Uber as a viable option in SC. In Greenville, we are constantly faced with a shortage of taxis. As you know, this leads to numerous people drinking and driving...as a parent with children, I've seen this first hand. Not only has Uber provided more efficient ways of transportation, they've indirectly made our roads safer. I have specific examples to share if you wish. This represents our government getting involved in a competitive business landscape and hinders creative new ways to serve our communities. Please put down the politics and rule books and use some common sense here...there's room for both Uber and our traditional taxi services, as statistics and fallout rates show. Thanks for your consideration,

Blair Miller

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 9:56 AM
To: 'Josh Hesley'
Subject: RE: Uber in South Carolina

RECEIVED

JAN 27 2015

PSC SC
MAIL / DMS

Dear Mr. Hesley,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Josh Hesley [<mailto:joshhesley@yahoo.com>]
Sent: Sunday, January 25, 2015 1:27 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber in South Carolina

Dear SC Public Services Commission,

I am writing to voice my disapproval of the commission's banning of Uber from offering ride-sharing services. I have used both Uber and UberX many times both within and outside of South Carolina and strongly feel it provides superior car-based transportation services compared to traditional taxis. There are many dimensions by which a consumer may assess the merits of different car rides, but I want to emphasize two: (1) navigation route and (2) payment processing.

Regarding #1, I find it ironic that most traditional taxi drivers neither are sufficiently knowledgeable about the local area nor are willing to leverage technology to assist in this regard. This inertia frequently requires that I give the directions to the person who's job it is to know the local area. Uber/UberX drivers on the other hand consistently and effectively rely on technology platforms that deliver me in a timely manner without the need for me to give rights and lefts throughout the trip.

Regarding #2, consumer's widespread adoption of credit/debit cards to purchase goods and services have been resisted by the taxi industry. I don't know the number of times a taxi driver has claimed that their credit card machine is broken which leads to post-destination detours to local ATMs. Given these occurrences, I now make it clear beforehand that if I cannot pay using my credit/debit card at the end of the ride, the driver will have to forego payment. Of course, with Uber and UberX, this is a non-issue.

In conclusion, I ask the commission to end Uber's ban in the state of South Carolina. Thank you.

Josh Hesley

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 9:56 AM
To: 'William Geary'
Subject: RE: UBER Regulations

RECEIVED

JAN 27 2015

PSC SC
MAIL / DMS

Dear Mr. Geary,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: William Geary [<mailto:wigeary1@aol.com>]
Sent: Sunday, January 25, 2015 4:08 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: UBER Regulations

Dear PSC Commissioners,

I believe UBER is good for business in the state and with a growing economy should be allowed to operate as in other states and cities. Don't be shortsighted on these decisions.

Willy Geary

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 9:55 AM
To: 'Christopher King'
Subject: RE: Uber in SC - A Necessity

RECEIVED

JAN 27 2015

**PSC SC
MAIL / DMS**

Dear Mr. King,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Christopher King [<mailto:king.chrism@gmail.com>]
Sent: Sunday, January 25, 2015 9:09 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber in SC - A Necessity

It is unfortunate that we rely on the PSC to make major decisions for us, like issuing Uber a cease and desist, whenever it is quite apparent that the PSC isn't in touch with what actually happens in the big cities in this state.

You see, if the PSC was at all in touch with the cities, and their people, they would know that the state of the taxis, taxi systems, companies, and drivers, is deplorable and embarrassing.

I'm a Greenville native, who went to USC and returned to Greer to work at BMW. I'm fully invested in South Carolina, and have the state's best interest in mind when I say that Uber isn't just convenient, easy, and safe; it is a necessity.

At USC, I spent countless nights standing, waiting for taxis downtown, trying to wave one down (because taxi cab companies didn't care about a kid trying to get a cab if you called in, they just picked up whoever was there). There is absolutely nothing safe about that. In Greenville, you're lucky to see a taxi cab at all.

Then, once you get in the taxi, you're met with a poorly kept vehicle and a driver that could care less about you, where you're going, and how comfortable or safe your ride is.

Uber is a company that holds it's drivers accountable. If a driver is bad, it is apparent before I even hail the driver. If the car is unsafe, I can request a different one. All of this happens at a fraction of the time it takes to try to call a cab company and arrange pickup.

From my perspective, from the cabs that I have been in and the drivers that have driven us, Uber has our best interest in mind more than the PSC.

By issuing this cease and desist, the PSC is showing that it does not care about the safety or happiness of the people in SC. It is showing that it supports an antiquated means of transportation that hasn't had to advance over the years due entirely to government protections just like this cease and desist.

In closing, I ask you please keep the safety of the people of the state in mind; hold taxi companies accountable, and embrace Uber with open arms into the state of South Carolina.

Thank you,
Chris King

Greer, SC

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, January 26, 2015 9:55 AM
To: 'Christian DeSario'
Subject: RE: Please Allow Uber in SC

RECEIVED

JAN 27 2015

**PSC SC
MAIL / DMS**

Dear Christian DeSario,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Christian DeSario [<mailto:chris.desario@icloud.com>]
Sent: Sunday, January 25, 2015 9:55 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Please Allow Uber in SC

-Chris, Mt. Pleasant, SC